



Terry Baldus  
Customer Advocate

## **THE CONNECT GROUP RECEIVES UNIFIED COMMUNICATIONS INDUSTRY'S TOP AWARD**

*Technology Assurance Group  
Recognizes Terry Baldus as Top  
Customer Advocate*

BILLINGS, MT — October 18, 2010 — The Connect Telephone & Computer Group, a leading unified communications provider, announced today that the company received one of Technology Assurance Group's top awards at the association's 2010 National Convention held in Cancun, Mexico this past April. Technology Assurance Group (TAG), an international organization of independently owned unified communications companies, selected Terry Baldus as the winner of the "Top Customer Advocate Award." The Connect Group was highlighted as a premier provider during a prestigious awards ceremony attended by TAG's Member companies and leading technology manufacturers.

These awards are presented annually to the top organizations in the unified communications industry and companies compete fiercely for recognition. The "Top Customer Advocate Award" is presented to individuals who distinguish themselves by creating extremely strong relationships with their customers by proactively satisfying their needs. "This was the first year that the award was up for grabs and The Connect Group didn't miss a beat," commented Brian Suerth, Managing Partner at TAG. "They've always been a market leader and we're proud that they're excelling in

customer relations. They've truly concerned themselves with their customers' profitability and they consistently deliver technology solutions that increase profitability and provide a competitive advantage."

Matt Duray, CEO of The Connect Group, accepted the award for Baldus at the ceremony. "Our employees have always gone above and beyond with our customers and we're extremely proud of Terry for her accomplishment. It's taken a lot of hard work over the years to build a great company, and it's great to see our employees receive recognition in this fashion. Our Membership with TAG has provided us with new ways of doing business and a different perspective that has allowed us to remain at the forefront of the industry."

The Connect Group offers businesses a variety of unified communication solutions including managed services, telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP).

### **ABOUT CONNECT TELEPHONE & COMPUTER GROUP**

Connect Telephone & Computer Group is Montana's premier telephone and data communications group. Connect provides industry-leading products, serviced by the

most certified technicians in the region. The company's local dispatch center delivers round-the-clock service to ensure system reliability. The Connect Group also offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 4 hours. For more information on The Connect Group, please call (406) 248-8900 or visit <http://www.theconnectgroup.com>.

### **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is an international organization of leading independently owned business communications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to increase its Members' sales and profits through education and to ease their introduction of new technology to the marketplace by leveraging their combined intellect and purchasing power. For more information on TAG, please call (858) 946-2119 or visit [www.tagnational.com](http://www.tagnational.com).