



Terry Baldus of Connect Telephone & Computer Group Wins Industry's Top Customer Advocate Award

BILLINGS, MT — May 6, 2010 — Connect Telephone & Computer Group, an industry leader in unified communications, announced today that Terry Baldus received Technology Assurance Group's top award at the organization's 2010 National Convention held in Cancun, Mexico in April. Technology Assurance Group (TAG), an international organization of independently owned unified communications companies in the United States and Canada, selected Terry as the winner of their highly sought after "Customer Advocate Award".

This distinguished award presented to TAG's top customer advocate is based on overall customer service, customer satisfaction, and the ability to educate customers on the latest technology. "Terry exemplifies the role of a customer advocate," said Dale Johnson, president of Technology Assurance Group. "She provides guidance to all TAG Member customer advocates by being her customer's trusted technology advisor. She has achieved this position by providing solutions designed to increase customer profitability and employee productivity, while offering a competitive advantage," said Dale Johnson, president of Technology Assurance Group. "Connect Telephone & Computer

Group is very fortunate to have someone like Terry for other employees to model themselves after."

Matt Duray, president of Connect Telephone & Computer Group, accepted the award for Terry during a special ceremony. "Our philosophy of understanding the needs of our customers first and then delivering customized solutions that exceed their expectations have helped differentiate us in our marketplace," commented Mr. Duray. "Terry has always taken this philosophy to heart and that is why our customers love interacting with her. We're extremely proud of Terry and her hard work has definitely paid off."

Connect Telephone & Computer Group offers businesses a variety of unified communication solutions including managed services, telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP).

ABOUT CONNECT TELEPHONE & COMPUTER GROUP

Connect Telephone & Computer Group is Montana's premier telephone and data communications group. Connect

provides industry-leading products, serviced by the most certified technicians in the region. The company's local dispatch center delivers round-the-clock service to ensure system reliability. The Connect Group also offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 4 hours.

ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)

Technology Assurance Group, LLC (TAG) is an international organization of leading independently owned unified communications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to increase its Members' sales and profits through education and to ease their introduction of new technology to the marketplace by leveraging their combined intellect and purchasing power. For more information on TAG, please call 858-673-5800 or visit www.tagnational.com.